



Rachael E. Gonzalez, M.D.
700 SW 39th Street, Suite 216
Renton, Washington 98057

Telephone: (425) 917-0700
Facsimile: (425) 917-0705

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Dear Sir or Madam:

Medfusion's services benefit both my patients and my practice. As a solo family physician in Renton, Washington, I envisioned merging new technology with the traditional medical model. I wanted to operate my practice more efficiently, provide additional resources for patients, and provide an optimal level of service. Because my Medfusion website and the Virtual Office Suite have helped me do this, I am able to focus more on the care of my patients.

My website not only offers patients access to valuable information, but also a practical way to communicate with my office. I refer patients to my site for AAFP approved health education information. Additionally, patients are able to communicate with me securely online. I request that all new patients complete pre-registration on my website prior to their visit. This saves time and also allows my staff to complete an eligibility check before the patient even arrives. Virtual Office Visits are convenient especially when I am out of the office. Using this feature, I am able to treat patients online for minor acuity conditions and get paid for doing so. Patients also love having the ability to request appointments and prescriptions online and pay their bills online.

Medfusion helped me provide a higher level of service and offer additional resources to my patients. I have been very satisfied with Medfusion and I am happy to recommend their services to your group.

Sincerely,

A handwritten signature in blue ink that reads "Rachael E. Gonzalez, M.D.".

Rachel E. Gonzalez, M.D.
Paradigm Family Medicine
www.paradigmfamily.com