

CORNERSTONE
Family Practice
AT ARCHDALE

10188 N. MAIN ST., ARCHDALE, NC 27263
PHONE (336) 802-2070, FAX (336) 802-2071

Richard T. Escajeda, M.D., FAAFP
Nick J. Jacobucci, M.D., FAAFP
Sheila C. Stallings, M.D.
Lori L. Beane, PA-C

Diplomates of the American Board of Family Practice



April 3, 2007

Dear Sir or Madam:

Our five provider family practice launched a website and began offering Medfusion's interactive features to patients late last year. We were excited to extend our use of technology to create even more efficiencies for our staff and patients. After just a few months of being live, a large percentage of our patients login to our portal each month to use Pre-registration, Appointment Requests, Online Bill Pay, Ask-a-Nurse, Symptom Assessment and Virtual Office Visits. Imagine how many additional phone calls we would receive each day if we did not offer this communication alternative.

Patients especially enjoy the convenience of Appointment Requests and Ask-A-Nurse. Most of the phone calls received in our office are for appointments or to ask a medical question. By offering these modules online, we have diverted a substantial amount of phone traffic to our website. Our staff handles the requests at a time during the day when their workflow allows. We believe that the use of our portal will continue to increase as more and more patients become familiar with it.

We gladly recommend Medfusion to your practice and certainly hope that the portal features have the same impact in your practice as they have had in ours.

Sincerely,

A handwritten signature in black ink that reads "Donna Hammond".

Donna Hammond, Office Manager
Cornerstone Family Practice @ Archdale
www.cfpaonline.com