



America's Family Doctors & Walk-In Clinics

1195 Old Hickory Boulevard • Suite 103 • Brentwood, TN 37027

Office: (615) 373-2000 • Fax (615) 425-2100

www.AFDwalkinclinics.com

Dear Sir or Madam:

March 10, 2005

As the Director of America's Family Doctors and Walk-in Clinics, I am happy to recommend Medfusion. We came to Medfusion because although we have been a paperless office, we wanted to enhance our web presence by offering our patients an additional convenient and secure way to communicate with our office. Medfusion has helped us to do just that. Our patients are able to request prescription refills online, complete a symptom assessment prior to their office visit, or conduct e-visits using the Virtual Office Visit and Ask a Doctor features.

It is really neat to be able to treat a patient online and prescribe a medication if we are comfortable with it, and still get paid for our time! Also it has decreased our unpaid and high liability "phone medicine" that we used to practice.

Ask a Doctor has been very helpful with giving patients general answers to their medical questions and sometimes we can "cure" a patient online. Otherwise we can refer them in the right direction including suggesting follow-up appointments with us. We love all the medical functions of our website and the easy ability for our staff to keep our site updated and fresh with great ideas!

Because we have been pleased with Medfusion's services, we gladly recommend them to other medical providers. The interactive features continually enable us to provide a higher level of service for patients while increasing our practice's efficiency.

Please visit our website at www.AFDwalkinclinics.com

Sincerely,

Steve Samudrala, M.D.

America's Family Doctors and Walk-In Clinics

All Locations Open 7 Days a Week!